

At the August 3, 2015 regular meeting, The Village Board voted to approve a contract for waste hauling services with Groot Industries effective October 1, 2015. Waste Management of Illinois, Inc. held the previous contract for Village residents. Requests for proposals were opened May 7, 2015, and Groot Inc. was the lowest qualified bidder, at a lower cost to residents than current pricing.

Residents should expect to see the same level of service moving forward with Groot, and expanded services in certain areas. Groot will continue to provide residential solid waste and recycling services, as well as landscape waste collection, brush pickup, leaf vacuuming, Christmas Tree pickup, Spring Clean-up day, and bulk item pickup. Expanded services include a recycling cart upgrade at any time during the contract and landscape waste pickup through the end of November. Electronics recycling pickup will also be available for a \$35 fee when scheduled in advance.

Groot has scheduled the pickup day for ALL village residents on Thursday, with holiday pickup on Friday.

Additional educational materials and information will be provided throughout the transition. Please see our frequently asked questions below for more information.

- Will the residents automatically be refunded for the quarterly payments to Waste Management?
 - The last invoice to residents from WM was for services from June-September. Residents will not be billed for services after September 30.
- When will WM collect their carts?
 - WM has indicated that their cart collection will occur on your last day of pickup.
- My service is on Friday, but it says that Groot starts October 1. When will WM pick up my cart, and when will Groot start my service?
 - WM will pick up carts with Thursday and Friday service on September 24 and 25. Groot will service **ALL** residents the following week on October 1.
- How will this affect our rates?
 - The current monthly rate residents pay to WM are \$19.49 for a large wheeled cart (95g) and \$17.53 for a medium wheeled cart (limited service – 64g) Groot's rates are \$18.53 and \$16.40 respectively. This is a savings of \$0.96 for the larger cart and \$1.13 for the smaller cart per month.
- What size bin will I have for garbage and recycling?
 - Waste Management is working on providing a customer listing for Groot so that they may mirror the current services residents receive. In the absence of that report, Groot will furnish one large (95g) wheeled cart for garbage and one medium (65g) wheeled cart for recycling. Residents may upgrade to the larger (95g) recycling cart at any time during their service with no penalty. Residents wishing to enroll in limited service (65g cart with no obligation to collect refuse outside the provided container) may enroll for that service with 30 days written notice.

- Will Groot still vacuum leaves in the fall?
 - Groot will continue to provide all of the same services to which residents are currently accustomed. Leaf vacuuming will occur on 4 passes during the month of November, and into December depending on the timing of the season. Additionally, landscape waste pickup will run through the end of November.
- I am a senior citizen. Will I still get a discount?
 - Yes. Senior Citizens will continue to enjoy a 20% discount on their waste services. A listing of senior accounts will be forwarded to Groot for a seamless transition.
- Who can I call with more questions?
 - If you have questions about the contact, or service transition, please contact Village Clerk Lori Folbrick at 847-395-1000 x 12 or lfolbrick@antioch.il.gov. For service questions, please contact Groot at 877-40-GROOT (877-404-7668)