



Nicor Gas™

An AGL Resources Company

1844 Ferry Road
Naperville, IL 60563

630 983.8676 phone
www.nicorgas.com

Dear Valued Customer,

Beginning this month, Nicor Gas will be upgrading the natural gas line that delivers natural gas safely and reliably to your neighborhood as part of our *Investing in Illinois* initiative.

A new natural gas line to your home or business will be installed on your property, outside your home or business. This line connects your property to the natural gas main in your neighborhood. Your natural gas service will need to be turned off while INTREN, a Nicor Gas contractor, completes this work. This work will take approximately four hours to complete. After the new line is connected, an INTREN contractor will need to enter your home or business to restore your natural gas service and relight your appliances.

As it will be necessary for INTREN to turn off your natural gas service and then enter your home or business to restore natural gas service and relight all appliances that operate on natural gas, INTREN would like to schedule this work at a time that is convenient for you.

To schedule an appointment for this work to be completed, please call 815-354-6996 Monday – Friday between 8 a.m. and 4:30 p.m.

The enclosed pamphlet includes additional information about this work. Phase 1 has already been performed in your area and we anticipate all phases in this neighborhood will be complete by fall 2015. To learn more about *Investing in Illinois*, please visit nicorgas.com/WorkInYourNeighborhood.

We appreciate your understanding and thank you for allowing us to provide you with safe and reliable natural gas service. If you have any questions, please call me at 630-388-3137.

Sincerely,

Mark Bird
Copper Service Replacement Program