Getting the new app

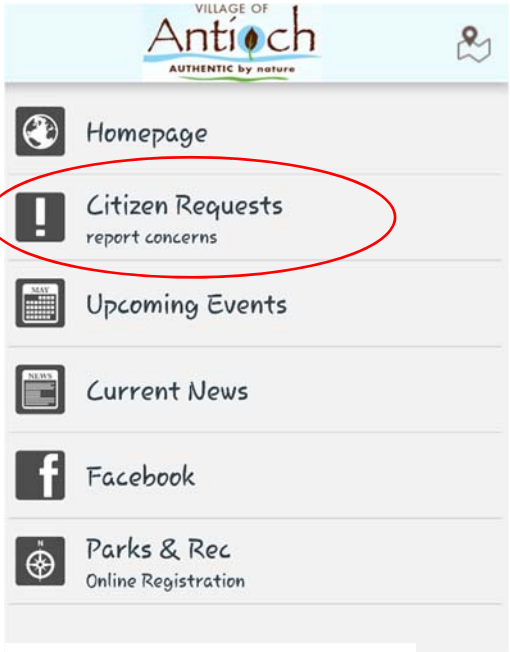
To get the app for your smartphone, search **"E-Gov Link"** in your app store. Downloading is quick and seamless. Once installed, the home screen will begin by searching for your location. If your location cannot be detected, simply click on the map icon (1) in the upper right corner and search "Antioch, IL". Now that you've found us, welcome to the app!

From the app, you can easily make requests to the Village using geo-location and photos. After you tap on **"Citizen Requests" (2)** a map of the area will be shown.

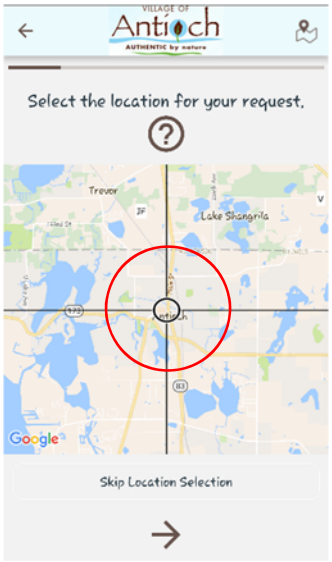
In the map, you have the ability to zoom in to a specific location. Once the location you'd like to report is in the center circle, click the **right arrow (3)** at the bottom of the screen. You will be will be asked to select the request type that most closely matches your concern.

If you would like to add a picture, you can upload one from your own photo gallery or take one on-site. Finally, describe the nature of your request and click **"submit"**.

(1) Map icon in right corner



(2) Citizen Request Area



(3) Zoomed-in Area (circle)